

From: Norman Chapman
To: Microsoft ATR
Date: 1/25/02 7:34pm
Subject: Justice Dept. Agreement

Gentlemen:

It is very distressing to see the continued efforts of competitors of Microsoft trying to destroy efforts of the Justice Dept. and Microsoft in having reached an agreement that is fair and workable.

This latest move on the part of AOL is no more than another attempt to influence both public thinking and the legal system in continuing efforts to punish Microsoft until it is reduced to a company unable to provide the quality of software and services which have served this country so well. It is abhorrent to think that companies such as AOL, Sun, Oracle and others have continued to resort to attempts to defeat competition by litigation instead of the much needed innovation to provide to the American public as well as the rest of the world continued improvements in the quality of computer software and other related components.

Our family is pleased with the possibilities that your efforts along with those of Microsoft will result in the removal of further litigation and allow both Microsoft and its competitors to re-engage in the job of developing and delivering the world's finest technology.

Sincerely,

Norman & Isabella Chapman

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